

**Date:** June 20th 2019

**Position:** Public Relations

**Business Section:** Entertainment Resort

Ha Tien Vegas Company is an exciting entertainment resort which provides a hotel, restaurants and all kinds of games to customers. We are located at Prek Chak, Kampot province.

**Job Purpose**

- Working under the supervision of a Manager, the waiter/ waitress carries out technical work pertaining to marketing VIP service operations.

**Principal Accountabilities**

- Greet guest/s upon meeting them. (Welcome customers at hotel main entrance/ Casino entrance and assist them to play games/ book the rooms).
- Ensure proper manners and good posture when talking to customer/s.
- Handle customer/s concerns professionally.
- Assist customers with gaming facilities and instructions for the VIP gaming room.
- Explains facilities, services and attractions available for guest/s comfort and fulfill all feasible requests for the guest/s with the collaboration of the relevant staff.
- Anticipates guest/s needs, respond promptly, maintain positive guest relations and ensures guests' satisfaction at all times.
- Support the ordering of meals/beverages.
- With the direction of the Marketing Manager/Executive/Supervisors, organize and execute promotions/events plans and coordinate with other departments upon request.

**Qualifications and Experiences**

- Must be at least 18 years of age.
- Six months of previous work experience required.
- Gaming, hospitality, or customer service work experience preferred.
- Basic computer skills.
- English as well as Khmer or Vietnamese language skills are required.

**Salary**

Your efforts will be rewarded with a highly competitive salary. We are committed to your professional development and diverse career opportunities within our ambitious, fast growing organization.

**Location**

Prek Chak, Thkov Village, Kampong Trach District, Kampot Province, Kingdom of Cambodia.

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**Term:** Full-time