



**Date:** September 24<sup>th</sup> 2019

**Position:** Border Runner

**Business Section:** Entertainment Resort

### **Job Purpose**

- Working under the supervision of the Marketing VIP Department, the Border Runner carries out technical work pertaining to marketing VIP service operations.

### **Principal Accountabilities**

- Greet guest/s upon meeting them. Instruct guest/s on how to go to Ha Tien Vegas.
- Co-ordinate with drivers to transport guest/s to Ha Tien Vegas and return as their request.
- Complete the border procedure paperwork.
- Ensure proper manners and professionalism when talking to customers.
- Handle customer/s concerns professionally.
- Anticipate guest/s needs, respond promptly, maintain positive guest relations and ensure guests' satisfaction at all times.
- With the direction of the Marketing Manager/Executive/Supervisors, organise and execute promotions/event plans and coordinate with other departments upon request.

### **Qualifications and Experiences**

- Must be at least 18 years of age.
- Six months of previous work experience required.
- Gaming, hospitality, or customer service work experience preferred.
- Basic computer skills.
- English as well as Khmer, or Vietnamese language skills are required.

### **Salary**

Your efforts will be rewarded with a highly competitive salary. We are committed to your professional development and diverse career opportunities within our ambitious, fast-growing organisation.

### **Working Time:**

8 hours/day - rotating shifts

### **Location**

Prek Chak, Thkov Village, Kampong Trach District, Kampot Province, Kingdom of Cambodia

### **Contact:**

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